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| --- | --- |
| Name | Put ticket on sale |
| Actor | Salesman |
| Description | As a salesman, I want to put a ticket on sale |
| Precondition | Actor is logged in |
| Scenario | 1. Actor decides to put a ticket on sale 2. System offers opportunity to put a ticket on sale 3. Actor chooses the option 4. System gives opportunity to enter information about the ticket 5. Actor enters valid information about the ticket 6. System adds the ticket in to system |
| Result | Ticket is successfully put on sale |
| Exceptions | Salesman is blocked  Information about ticket is incomplete |
| Extensions | None |

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| --- | --- |
| Name | Delete ticket |
| Actor | Salesman or Administrator |
| Description | As a salesman or administrator, I want to delete a ticket which is on sale |
| Precondition | Actor is logged in |
| Scenario | 1. Actor decides to delete a ticket 2. System provides overview with all tickets 3. System offers opportunity to choose and delete the ticket 4. Actor chooses the option 5. System gives opportunity to choose reason 6. Actor enters valid information and confirms |
| Result | Ticket is successfully deleted |
| Exceptions | Salesman is blocked  Reason is not chosen |
| Extensions | None |

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| --- | --- |
| Name | Log in |
| Actor | Salesman/Customer/Administrator |
| Description | As a salesman/customer/administrator, I want to log in into the system |
| Precondition | Actor has an account |
| Scenario | 1. Actor opens system 2. Enters valid log in data 3. System validates and processes log in |
| Result | Actor is successfully logged in |
| Exceptions | Salesman/Customer is blocked  Log in data is incomplete |
| Extensions | None |

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| --- | --- |
| Name | Block customer |
| Actor | Administrator |
| Description | As an administrator, I want to block a customer or salesman |
| Precondition | Customer has not paid a ticket once  Salesman has published invalid tickets twice or more |
| Scenario | 1. Actor decides to block a customer/salesman 2. Actor searches for customer/salesman 3. System displays results 4. Actor chooses the customer who should be blocked 5. System provides opportunity to block selected person 6. Actor chooses the option 7. System blocks selected person |
| Result | User is successfully blocked |
| Exceptions | User is already blocked |
| Extensions | None |

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| --- | --- |
| Name | Cancel ticket |
| Actor | Customer |
| Description | As a customer, I want to cancel a booked ticket |
| Precondition | Customer is logged in |
| Scenario | 1. Actor decides to cancel a booked ticket 2. Actor opens overview of orders 3. System provides overview of all orders 4. Actor chooses the order which he want to cancel 5. System offers opportunity to cancel ticket 6. Actor chooses option 7. System cancels ticket |
| Result | Ticket is successfully cancelled |
| Exceptions | Actor is blocked  Ticket cannot be cancelled anymore |
| Extensions | None |